Sharpdesk® Ver.5.1
Supplementary Information for Installation

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For first-time users of Sharpdesk

Online Activation

The online activation dialog is displayed when Sharpdesk is started. Input the Application Number provided with the product to complete activation.

(For details on this procedure, refer to the following documents: "Installation Guide" and "User's Guide".)

- An Internet connection is required for online activation.
- If access to webpages is restricted by web filtering or the like, please consult your dealer.

For users of "Network Scanner Tool Lite"

You need to uninstall (click "Control Panel" and then "Uninstall Program") it in order to use Sharpdesk.

- The "Network Scanner Tool Lite" profile cannot be inherited. Before installing Sharpdesk Ver.5.1, note down the settings of the current profile, and recreate the profile after installing Sharpdesk Ver.5.1.
For users of "Sharpdesk"

Introduction (Checking the Version)
You can check the Sharpdesk version by performing the procedure below.
Check the version, and then check the following supplementary information.

1. Start Sharpdesk.

2. Check the "Version Information".

<table>
<thead>
<tr>
<th>If there is &quot;Help&quot; at the top:</th>
<th>If there is no &quot;Help&quot; at the top:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1- Click &quot;Help&quot;</td>
<td>1- Open the menu at the bottom right.</td>
</tr>
<tr>
<td>2- Click &quot;About Sharpdesk&quot;.</td>
<td>2- Click &quot;About&quot;.</td>
</tr>
</tbody>
</table>

Existing users of Sharpdesk Ver.5.1
You can update to a new release of Sharpdesk Ver.5.1. Start the installer to run the installation.

- If you perform an update from Sharpdesk Ver. 5.1 (Build 5.1.0.51) or earlier, some settings will not be inherited. Before updating Sharpdesk Ver. 5.1, note down the settings, and configure the settings again after updating the software.
- Settings that are not inherited
  - String specified in "Rename[Postfix]/Rename[Prefix]"
  - Text and image registered in "Stamp"
  - Folder registered in "Folder Shortcut Tree"
  - Multifunction product registered in "MFP Tree"
Users of Sharpdesk Ver.3.5

Users who purchased Ver.3.5 can upgrade to Sharpdesk Ver.5.1.
Users who purchased Ver.3.3 are not eligible for free upgrades.

- You can check the version you purchased by performing the following.
  1. Click "Help" on the screen.
  2. Check if "Product Key Details" is in the pull-down menu.

<table>
<thead>
<tr>
<th>If there is a &quot;Product Key Details&quot; item:</th>
<th>If there is no &quot;Product Key Details&quot; item:</th>
</tr>
</thead>
<tbody>
<tr>
<td>The version you purchased is Ver.3.5.</td>
<td>The version you purchased is Ver.3.3.</td>
</tr>
</tbody>
</table>

For users who purchased version Ver.3.5 and want to use Ver.5.1

You can upgrade for free by performing the following procedure.

1. **Start the Sharpdesk Ver.5.1 installer.**

   - The screen prompting uninstallation of Sharpdesk Ver.3.5 is displayed. Finish the installation of Sharpdesk Ver.5.1.

2. **Uninstall Sharpdesk Ver.3.5 from Uninstall a program in the Control Panel.**

3. **Install Sharpdesk Ver.5.1.**

   - If you kept your profile in step 2, it will be inherited.
   - You do not need to enter your Application Number. (No Internet connection required)
For users who purchased version Ver.3.3 and want to use Ver.5.1
To use Sharpdesk Ver.5.1, you need to purchase Sharpdesk again.

- The Sharpdesk (Network Scanner Tool) profile cannot be inherited. Before installing Sharpdesk Ver.5.1, note down the settings of the current profile, and recreate the profile after installing Sharpdesk Ver.5.1.

Users of versions before Sharpdesk Ver.3.3
You need to purchase Sharpdesk again.

- The Sharpdesk (Network Scanner Tool) profile cannot be inherited. Before installing Sharpdesk Ver.5.1, note down the settings of the current profile, and recreate the profile after installing Sharpdesk Ver.5.1.

Reinstalling Sharpdesk Ver.5.1

To transfer Sharpdesk to a new or different PC, you will need to uninstall Sharpdesk to cancel the license (Use the Uninstall a program in the Control Panel).

- An Internet connection is required for canceling the license during uninstallation.
- After installing Sharpdesk at the transfer destination, you will need to perform license activation again.